Why Choose Expacare Plans?



24/7 Global Support



Backed By Lloyd's



Total Flexibility



Comprehensive

Cover





Price Stability



Problem Solving



Personal

Service



Ease Of

Claims

Long Term

Relationships



Easy To Transfer



We are a highly experienced International Healthcare provider and have carefully developed every aspect of our products and services to ensure total reassurance for our members and those with a duty of care:

24/7 Global Support

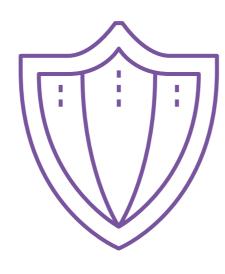
e're there in the moment of truth and every step that follows. Our global claims teams are multi-lingual so there is never a communication barrier. All are ready to deal compassionately with emergencies and non-emergencies and resolve the complex challenges which may arise when requiring medical support abroad.





Backed by Lloyd's

e offer International Healthcare Insurance with the reassurance of solid backing and proven expertise. Expacare policies are underwritten by insurers within Lloyd's of London – the world's leading specialist insurance and reinsurance market writing business from more than 200 countries and territories worldwide.



Total Flexibility

ith competitive rates available for Individuals and Small Groups of 5+ employees. We are able to tailor a package for larger groups to meet their requirements.





Comprehensive Cover

ou can tailor the level of benefit you pay for in line with the needs of your workforce. Emergency evacuation cover is standard on all policies with options to add cancer and chronic cover plus in-patient, out-patient, maternity, dental, wellness and optical cover.



Ease Of Claims

herever you are, with one phone call, we can direct you to the nearest suitable medical facility. We give you the freedom to choose where you receive treatment. If you don't know where to go, we'll help you find a suitable local facility there and then.





Price Stability

hanks to efficient and effective claims management we've been able to keep premium increases as low as possible during our 30-year history. We work hard to keep pricing consistently low and fair, so you can plan effectively and are not adversely affected by major cost fluctuations.



Problem Solving

ur team works hard to help resolve even the most difficult of situations. Along with flexible products, we take a tailored approach to client service – often thinking outside the box to find innovative solutions that ensure the best outcomes for members.







Personal Service

igh service standards lie at the heart of everything we do. Our friendly, skilled and experienced team make it as quick and easy as possible to obtain cover, transfer to us from another insurer, make a claim or confirm renewal.



Expacare has been extremely helpful supporting me with my accident - I have been very pleased with the customer service. I was only able to get help because of my wonderful insurance and would like to thank the team for everything.



Long Term Relationships

Il policyholders receive a named Expacare contact for truly individual support – a personal approach that shows we're in it for the long term. A number of our clients have been with us for over 30 years – clear evidence of the flexible products, unwavering service levels and peace of mind we continue to deliver.



Easy To Transfer

to transfer! Membership packs (with full details of how to make a claim) are issued promptly and our expert team is focused on ensuring a smooth transfer for all new members. Even if you're receiving ongoing treatment, that needn't be a barrier to transferring to Expacare – as long as conditions are declared and approved up front.







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